



MARY GRANT

Adjunct Professor, General Education Department
NECB Faculty Member since 2009

Education

Master of Business Administration in Technology
Management
University of Phoenix

Bachelor of Science in Business Management
Newbury College

NECB Courses Taught

Business Math
College Algebra
Management Information Systems
Microeconomics



Notes

Mary began her career in the financial services industry in 1992 at Fleet–Norstar Financial Group in Malden, MA, which became Fleet Services Corporation on the same year. Mary served four years as an Operations Manager in the reconciliation area, two years as a Technical Support and another two years as Operations Manager in items processing area. Mary transitioned to Citizens Bank in 2000 and served as Application Support Manager in lockbox area in Medford, MA. In 2005, Mary joined Bank of America to manage the computer operations in Treasury Operations area in Dorchester, MA. In 2009, she was realigned to the Transaction Services group where she is currently serving as a VP and a Team Manager for the Consumer and Small Business Bank Technology and Operations. She manages a team of systems engineering consultants that provide 24/7/365 support for over 500 users in 58 US sites and 2 offshore sites using the retail payments and cash vault applications. As an application subject matter expert, she develops curriculum for the academy modules and delivers virtual training for the Transaction Services associates at Bank of America.